



## Overview of roles of ACECQA and regulatory authorities

**ACECQA** guides and monitors the implementation of the National Quality Framework to promote consistency across all states and territories.

ACECQA:

- 🕒 promotes continuous quality improvement and the value of education and care
- 🕒 approves educational qualifications
- 🕒 trains, tests and provides resources to state and territory authority authorised officers
- 🕒 awards the Excellent rating
- 🕒 undertakes second tier reviews of ratings
- 🕒 hosts the National Quality Agenda IT System
- 🕒 publishes guides and other resources
- 🕒 publishes quarterly Snapshots of NQF data
- 🕒 publishes the national registers of approved providers and services (including their quality rating)
- 🕒 communicates to families through StartingBlocks - ACECQA's family-focused website.

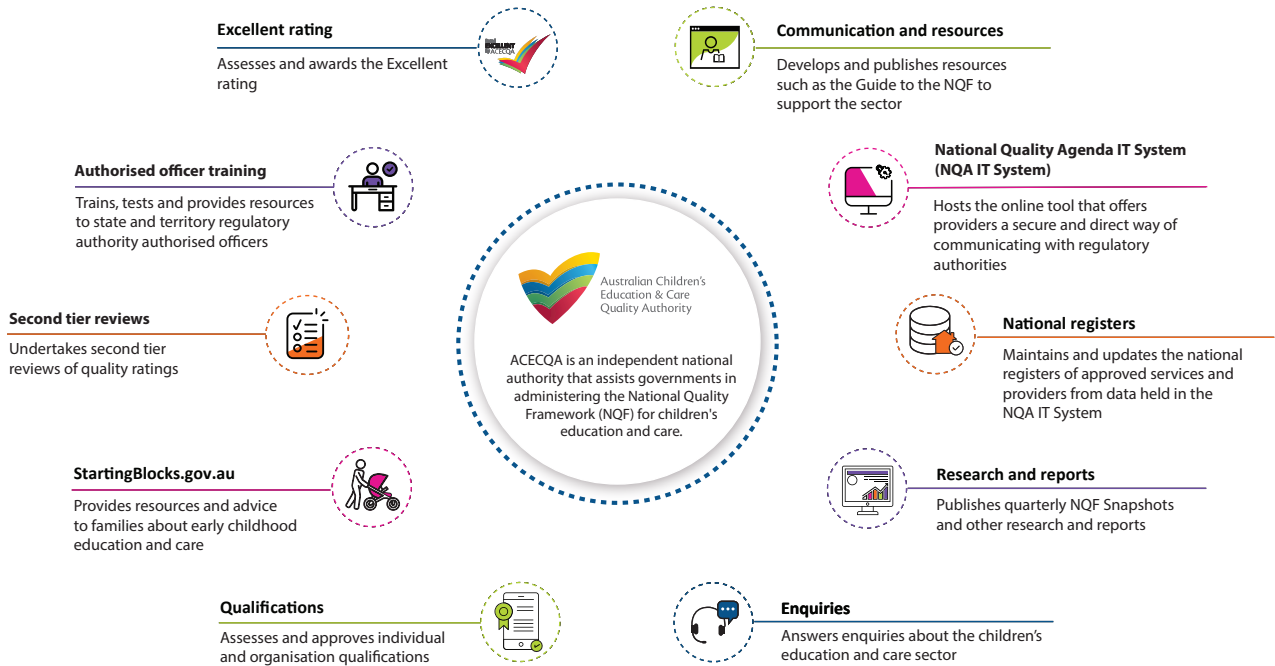
ACECQA does not:

- ✗ assess and rate services
- ✗ regulate or oversee the state and territory regulatory authorities
- ✗ deal with complaints from families and the general public about the operations of services.

**Regulatory authorities** have day-to-day contact with education and care services for most issues, such as:

- 🕒 granting all approvals, including provider approval, service approval and supervisor certificates
- 🕒 assessing and rating services against the National Quality Standard and the National Regulations
- 🕒 monitoring and enforcing compliance with the National Law and National Regulations, including receiving and investigating serious incidents and complaints
- 🕒 working with ACECQA to promote continuous quality improvement and educating the sector and community about the NQF.

## ACECQA has functions which include:



## State and territory regulatory authorities have functions which include:

