Stages of the Compliance Support Pathway

1

1. Welcome and Connect

Week 1
During this stage you will receive your welcome email, complete a survey and connect with your ACECQA support facilitator. A workbook will also be provided to support you to reflect on your current practices.

2

2. Identify and Plan

Week 2 to 6
With your support facilitator you will unpack your service's recent compliance history and identify the underlying causes of non-compliance instances. You will then work with your support facilitator to co design up to 3 improvement goals to bring about a sustained approach to compliance. You may receive a visit fro your support facilitator where you can introduce them to your service, team and community context.

3

3. Explore and discover

From Week 4
Your leadership team will be connecting regularly (online) with your support facilitator and exploring improvement strategies, including ways to support positive change. You will also be given access to a module that explores quality area 2 and 7 and how to support a whole service approach to compliance management.

Cycle of Quality Improvement

4

4. Share, Learn and Implement

From Week 6
During this stage you will begin to implement your improvement goals and change strategy as you continue to connect with your support facilitator.

5

5. Reflect and revisit

From Week 8
Throughout this stage you will continue to reflect on your improvement goals and their implementation and how a proactive approach to compliance supports the National Quality Framework.

6

6. Embed and Evaluate

From Week 10
As you conclude your time in the program you will be asked to complete an survey, reflect upon how a whole service approach to compliance builds capacity in the team and embeds safety and quality across the service.

NSW GOVERNMENT

Australian Children's Education & Care Quality Authority